



ANTROBUS HOUSE

Business Centre

Internet at Antrobus House

Antrobus House has recently (August 2020) invested heavily in a **high bandwidth dedicated leased line**. Each office has its own safe and secure dedicated access to the internet. We can allocate bandwidth to you in 5mbs increments, allowing you the uncontested speeds you require for your business needs without making any long-term individual commitments. We have the long-term commitment so you don't have to, but this is part of our service offering and is not a profit-generator for us – it will be years before we recover the running costs let alone the upfront capital costs.

Pricing

The first 10Mbps is £40+VAT per month and includes IT support to ensure it is always working “at the socket”. Each additional 5Mbps costs £15+ VAT per month. We can also reduce the bandwidth to 5Mbps for single users to try. This may save users £15 plus VAT per month, but may be insufficient for some cloud-based applications and is unlikely to be always sufficient for 2 or more simultaneous users. So our recommendation is to start with 10Mbps and add a further 5Mbps for each additional user. But there is an element of trial and error in this so please bear with us until your particular organisation's usage has settled.

This dedicated bandwidth is not shared by any other organisation either within Antrobus House or anywhere else and is also “synchronous”, meaning that upload and download speeds should be the same. You can test this by running a speed test at www.speedtest.net and we encourage you to do that from time to time. These are guaranteed speeds “at the wall-sockets” and are designed for “plugged in” devices – by an ethernet cable, but see below. You can add or reduce the bandwidth at any reasonable time during office hours by calling us (24 hours' notice preferred). Offices with more than 1 or 2 people working on cloud-based applications at the same time will probably require a greater bandwidth, say 20Mbs or more.

Wi-Fi

Although we recommend using ethernet cables to access the internet wherever possible, we recognise that this is sometimes inconvenient or impossible with some devices. We can also supply a secure professional standard Wi-Fi access point dedicated to your room, so no unauthorised person can get access. These are priced at £10+ VAT per month. We do not recommend “brought-in” devices as we cannot guarantee that they will work efficiently or be secure.

Last revised November 2020.

Mike Kirby